

MADISON COUNTY ROAD DEPARTMENT

MARCH 2014

SERVICE CALL SCHEDULE

Madison County Road Department

Reporting Dates 03/03/14 through 03/31/14

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
9904	03/30/09 Request 03/17/14 Schedule Closed	Durations 0.0 S-to-C 1.8 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Preston, Samuel 229 Archie Cain Road	Archie Cain Rd
Customer came by office to complain about the ditches not holding water. Requesting ditching because the road floods when it rains						
10285	06/03/09 Request 03/26/14 Schedule Closed	Durations 0.0 S-to-C 1.7 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Latham, Ezelle Pat Cobb Road	Pat Cobb Rd
Customer came by office to requesting grading and gravel. Also cleaning of the ditching that have trees and debris causing flooding						
13037	09/28/10 Request 03/17/14 Schedule Closed	Durations 0.0 S-to-C 1.2 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Hunter, Walter Davenport Ln	Davenport Ln
Called to request the grading of road						
13151	10/26/10 Request 03/20/14 Schedule Closed	Durations 0.0 S-to-C 1.2 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Hunter, Walter Old canton Rd	Davenport Ln
Called to request the grading of road						
13799	04/06/11 Request 03/14/14 Schedule Closed	Durations 0.0 S-to-C 1.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Cage, Julius Church Rd	Church Rd
Called to get ditching out of a ditch that a car ran in the ditch but now has called a drainage problem						
13912	04/21/11 Request 03/27/14 Schedule Closed	Durations 0.0 S-to-C 1.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Talkative, John	Hines Rd
Called to report that the road is flood with water elderly mother can not get in and out. possible beaver dam that's causing the flood.						
14714	09/06/11 Request 03/17/14 Schedule Closed	Durations 0.0 S-to-C 0.9 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Allen, James Purvis Rd	Purvis Rd
Road is washing out on the right side of the road near Hayes residence						

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14743	09/09/11 Request 03/12/14 Schedule Closed	Durations 0.0 S-to-C 0.9 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Ford, Chris Brigade Ave	Brigade Ave
ditch behind house needs unclogging. customer's dad states it needs drained all the way from creek. The dad name is Marty Ford 601						
15176	01/12/12 Request 03/21/14 Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Lockett, Grace Pat Lockett Rd	Grown Williams Rd
Called to have repairs done on road it also floods when it rains						
15307	02/10/12 Request 03/17/14 Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Morris, Lawrence	Petrified Forest Rd
Asphalt needs repair near the park and the bridge						
15389	03/01/12 Request 03/13/14 Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Willouchby, Michael Trace Harbor Rd.	Trace Harbor Rd
Check drainage.						
15400	03/06/12 Request 03/13/14 Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Walker, Teresa Old Hwy 16	Old Hwy 16
Called to report a really bad drop off turning into her driveway from the road						
15425	03/09/12 Request 03/13/14 Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ford, Chris Brigade Ave	Brigade Ave
Called to get the ditch behind his house on Church Rd cleaned makes the street flood and the water comes up to this fence about 3 feet						
15531	03/27/12 Request 03/28/14 Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Customer,	Minniger Blvd
Ditching work needs to been done and at 115 Minniger Blvd culvert needs to be removed and reinstalled						

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15711	04/27/12 Request 03/24/14 Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Collier, Katherine Raintree Road	Raintree Rd
Requesting storm drain to be corrected, and please call and let her know if their"s anything she need to do						
15893	05/31/12 Request 03/19/14 Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Jones, Hyeda North Branch	North Branch District 3
back yard floods from water coming from neighbors house						
15970	06/14/12 Request 03/18/14 Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Evans, Joe Earl Rimmer Raod	Swamp Rd District 5
Customer requesting culverts &,trees cut back						
16132	07/25/12 Request 03/19/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Bowman, Joanna Purvis Rd	Purvis Rd District 4
Reporting a really bad dip or buckle in road						
16154	07/27/12 Request 03/21/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Overby, David	Deer Ridge Dr District 4
Customer complaining about condition of road						
16322	08/27/12 Request 03/10/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sharp, Cotton Wood Cv	Cotton Wood Cv District 3
Strom drain is stopped up with debris flooding the culdesac when it rains in the Timbers of Ashbrooke						
16444	09/19/12 Request 03/25/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Wright, Marshall Bardin Rd	Bardin Rd
Concern about road condition						

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16445	09/19/12 03/27/14	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hardy, Mike Hardy Rd	Hardy Rd
Road is being washed out by water draining from water tower on road							
16527	10/10/12 03/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Customer,	Shoreline Dr
Road need repair at the intersection of Shoreline Dr and Gluckstadt Rd leading into the Reunion S/D							
16601	10/26/12 03/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Smith, Annie Miiggins Rd	Miggins Rd District 1
ditch needs to be dug out back to road to Hwy 16, water is stting in ditch , near fire hydrant							
16662	11/13/12 03/20/14	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Butler, Mary Beaverdam Rd	Beaverdam Rd
Road has a really muddy patch in front of address							
16668	11/14/12 03/25/14	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Cheatam, Mossy Oak Ln	Mossy Oaks Ln
Road in bad repair needs work							
16874	01/02/13 03/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Hughes, Betty Summerlin Rd	Summerlin Rd District 5
Culvert near 397 Summerlin Rd needs cleaning out causing flood							
16902	01/07/13 03/10/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Culvert Installaton Medium Priority	Brown, Shirley Road Maintenance	Archie, Matilda Archie Cain Rd	Archie Cain Rd District 4
New culvert will have it flagged							

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16912	01/10/13 03/20/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Johnson, G Boone Rd District 5
Road needs 3 pipes replaced						
16924	01/10/13 03/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Shelton, Randy Gluckstadt Rd District 3
Cross drain is not draining east of Hwy 463 making a pond on the side of road						
16925	01/11/13 03/18/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Walters, Bonnie Sycamore Ridge Sycamore Ridge
No drainage at address causing flooding in back yard						
16934	01/14/13 03/13/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Smith, Josiette Pat Luckett Rd. District 5
Requesting that drive way be repair. ASKING THAT SOMEONE PLEASE COME OUT AND CHECK IT.						
16935	01/14/13 03/25/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Shane Crawford Rd District 4
Drainage problems at 118 and 164 Crawford Rd water not flowing through the culverts clogged						
16937	01/15/13 03/13/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Burton, Rhonda Twin Lakes Dr District 1
Water drainage problem culvert not sitting correctly too high						
16938	01/15/13 03/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Patrick, Stan Talon's Trl Greyhawk Subdivision District 3
Water drainage not flowing thru culvert causing flooding						

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16941	01/15/13 03/10/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sharon, North Old Canton Rd	North Old Canton Rd District 1
Drainage problem; culvert stopped near address flooding the road							
16970	01/23/13 03/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Clanlinger, Angeon Field House Creek Drive	Field Rd
Requesting culvert.							
17042	02/01/13 03/26/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Nordan, Lee Childress Lane	Childress Ln
At the creek customer complaining that the road is going to slid.							
17063	02/06/13 03/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Illegal Dumpsite Medium Priority	Brown, Shirley Road Maintenance	Lowery, John and Judith Waldrop Rd	Waldrop Rd District 4
Cleaning of ditch or gulley on road							
17064	02/06/13 03/27/14	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Forbes, Michael Livingtson Rd	Livingston Rd
Requesting fixing of driveway has a hole forming and drop off from all the rain: would like it to be aspaltd							
17087	02/11/13 03/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Jeff, Sagefield Dr	Sagefield Dr District 4
Culvert has collapsed and water is not running through it and on the other side is a log close to culvert opening near 148 Sagefield							
17095	02/11/13 03/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Brown, Rev. Arsel Robinson Rd	Robinson Rd District 4
culvert at address is stipped up with mud and debris causing church parking lot to flood							

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17108	02/13/13 03/20/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority Requesting culvert.	Brown, Shirley Road Maintenance	Allerva, Evelyn Purvis Road Purvis Rd District 4
17109	02/13/13 03/19/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority Customer reported Road sinking on Cloud road	Brown, Shirley Road Maintenance	Customer, Cloud Rd
17130	02/19/13 03/20/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority Customer requesting that the drain behind his house need cleaning out it approx.10 feet deep.	Brown, Shirley Road Maintenance	Leucky, Jim Meadowgreen Lane(Deerfield Sub District 1 Meadowgreen Ln
17137	02/19/13 03/19/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority Customer requesting the road be completed.	Brown, Shirley Road Maintenance	Speaks, Tracey Waldrop Rd Waldrop Rd
17145	02/20/13 03/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority Requesting that we come out and check to see if he need a culvert of can the Pine Tree be removed so the water can flow through the	Brown, Shirley Road Maintenance	Riddell, Tom Lake Cavalier Road Lake Cavalier Rd District 3
17153	02/21/13 03/18/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Dig Out Medium Priority Pot holes need to be filled and possible road paving	Brown, Shirley Road Maintenance	Cheatham, James Mossy Oaks Ln
17170	02/26/13 03/06/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority Requesting ditching	Brown, Shirley Road Maintenance	C. Patrick Hallmark Place Hallmark Pl

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17176	02/26/13 Request 03/21/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Williams, Caldon 730 Pisgah Bottom Rd	Pisgah Bottom Rd District 5
			Need ditch clean out			
17185	02/27/13 Request 03/24/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Sanders, Sam Williams Rd	Williams Rd District 5
			requesting gravel for road			
17232	03/07/13 Request 03/24/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Lewis, Earl Archie Cain Road	Archie Cain Rd District 4
			Requesting a Culvert			
17254	03/12/13 Request 03/24/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Elkhatib, Rory Hwy 51	Hwy 51 District 2
			Needing culvert repaired			
17257	03/13/13 Request 03/25/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Bolden, Grace Archie Cain Rd.	Archie Cain Rd District 4
			Requesting gravel			
17265	03/14/13 Request 03/17/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bess, Latonya Archie Cain Rd	Archie Cain Rd
			Culvert needs repair			
17305	03/22/13 Request 03/25/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hawkin, Mary Lake Trail Road	Lake Trail
			Customer reported that the Dam is caving in underneath her culvert			

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17324	03/25/13 Request 03/24/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Readus, Shotus Archie Cain Road	Archie Cain Rd District 4
Requesting Culvert						
17328	03/26/13 Request 03/14/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Shermen, Crystal Industrial Drive North	Industrial Dr N District 4
Culvert stopped up.						
17329	03/26/13 Request 03/21/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Bank, Arlena Williams Brrooks Road	Williams Brooks Rd District 4
Requesting gravel on Road.						
17346	03/28/13 Request 03/28/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Owens, Jackie Chapel Lane	Chapel Ln
Customer think their's a sinkhole forming.						
17351	03/28/13 Request 03/28/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Ritchie, Perry Ratliff Ferry Rd	Robinson Rd District 4
Big Dead Pine tree on the side of road before Moss Rd on the right side						
17352	03/28/13 Request 03/28/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Ritchie, Perry Ratliff Ferry Rd	Barnes Rd
Shoulder of road about 2 miles on right need some attention to shoulder wearing out						
17358	04/01/13 Request 03/21/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Best, Chuck	Old Natchez Trace
Road shoulders need repair hard for two cars to get by						

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17362	04/01/13 Request 03/24/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Franklin, Ken Rocky Hill Rd	Rocky Hill Rd District 5
Needs gravel for culvert: muddy						
17377	04/02/13 Request 03/10/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Lashandria East Ave	East Ave District 4
Ditch behind house needs cleaning and cutting of grass						
17378	04/02/13 Request 03/25/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Williams, Ossie Williams Brooks Rd	Williams Brooks Rd District 4
graded the road and now need gravel muddy mess						
17380	04/03/13 Request 03/17/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Stricklin, Bridget Woodbine Ct	Woodbine Ct District 1
Drainage problem						
17382	04/03/13 Request 03/28/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	McDonald, Johnnie North Livingston Road	North Livingston Rd
Requesting lines be installed on North Livingston Road and a sign that states make a right on North Livingston Road because people						
17408	04/10/13 Request 03/24/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jackson, Edna Loring Rd	Loring Rd District 5
Ditch needs cleaning out: holding water						
17415	04/12/13 Request 03/18/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Harmon, Justin Millhouse Dr	Millhouse Dr District 2
Flooding behind his house...needs someone to check it.						

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17416	04/12/13 03/26/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Williams, Mrs Williams Brooks Rd District 5
Bracey Road and Williams Brooks Rd need gravel.						
17443	04/18/13 03/07/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Bobby Normandy Cir District 3
Water drainage standing behind house						
17462	04/19/13 03/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Need more information	Brown, Shirley Road Maintenance	McDuffy, Earl Dogwood Ct District 3
Ditching needed						
17468	04/22/13 03/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Site, Cindy Cross Wind Drive District 3
Requesting potholes repair & by the mail box.						
17514	04/29/13 03/13/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Smith, Kallie Main St District 5
Need ditches clean holding water not draining						
17525	04/30/13 03/18/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Coursey, Tim Church Rd District 4
Ditch at corner of Church Rd and Old Jackson Rd in front of Systems Electric Coding needs to cleaned out.						
17542	05/02/13 03/12/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Saucier, Jimmie Pinetree Ln
Sink hole forming in the road						

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17554	05/06/13 03/11/14 Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Hankins, George Industrial Dr N	Industrial Dr N District 4
Culvert is stopped up flooding the yard						
17618	05/13/13 03/06/14 Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Archie, Shawanda Archie Cain Rd	Archie Cain Rd District 4
Request gravel for the gravel part of road						
17619	05/13/13 03/25/14 Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Reddus, Shatoya Archie Cain Rd	Archie Cain Rd
Request for new culvert						
17624	05/14/13 03/19/14 Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Leonard, Gordon Rocky Hill Rd	Rocky Hill Rd District 5
Requesting gravel for two driveways						
17627	05/14/13 03/19/14 Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jolly, Michael Trutt Rd	Trutt Rd District 5
Dirt filling up the ditches and flooding the road coming off of Loring Rd						
17683	05/20/13 03/13/14 Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Rouser, Joseph Lubertha Road	Lubertha Rd
Customer called and said that the water company burst pipe, cause road to have a pothole would like for the Road Department to con						
17706	05/23/13 03/13/14 Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Williams, Jeremy	Mccarty Rd
Water is backing from road culvert flood yard of Camden Baptist Church						

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17728	05/28/13 Request 03/21/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Porter, Charles Mt Olive Church Rd	Mt Olive Church Rd District 3
Ditches need to be cleaned out						
17764	06/04/13 Request 03/11/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Ford, Angie Old Hwy 51	Old Hwy 51
Needs gravel on new culvert						
17772	06/05/13 Request 03/06/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Rogers, Jimmy Coker Rd	Coker Rd District 3
Culvert is stopped up not flowing and washing out the driveway						
17773	06/04/13 Request 03/17/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Lott, Ronnie Cedar Hill Rd	Cedar Hill Rd District 3
culvert issue: storm water draining in her yard						
17787	06/06/13 Request 03/13/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hassen, Wayne Kelly Rd.	Jody Rd
Of King Ranch onJody Drive and Kelly Road road repair requested						
17793	06/07/13 Request 03/13/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	White, Micheal Johnson Lane	Johnson Ln District 4
Requesting gravel on road.						
17801	06/10/13 Request 03/12/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sutherland, Joseph Lawrence Rd	Lawrence Rd District 5
Water is standing across the street from mail box where loggers removed a culvert						

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17807	06/10/13 03/25/14 Closed	Request Schedule Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Jocelyn Millhouse Dr	Millhouse Dr District 2
Large culvert drain in back yard needs a cover old one fell in						
17836	06/17/13 03/28/14 Closed	Request Schedule Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McCann, Joe Traceview Rd	Traceview Rd District 1
Need culvert widen for safety purpose deep ditch in Twin Harbor S/D						
17841	06/17/13 03/27/14 Closed	Request Schedule Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Miller, Kristen Stillhouse Creek Dr	Stillhouse Creek Dr District 3
two sewer drains clogged with construction debris						
17851	06/18/13 03/13/14 Closed	Request Schedule Durations 0.0 S-to-C 0.2 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Trotter, Virgie Church St	Church St District 2
Gravel needed on culvert is muddy						
17854	06/19/13 03/14/14 Closed	Request Schedule Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Jackson, Sandra Millville Rd	Millville Rd District 5
Road conditon on road are bad: logging trucks damaged road						
17861	06/20/13 03/21/14 Closed	Request Schedule Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Newell, Lily Rouser Rd	Rouser Rd
Culvert needs replacing old one has hole in it						
17886	06/26/13 03/17/14 Closed	Request Schedule Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Sheriff, Deputy	Green Oak Ln District 1
Bad dip in road						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
17888	06/26/13 03/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority Requesting road repair.	Brown, Shirley Road Maintenance	Cheatum, Gunter Mossy oaks Lane	Mossy Oaks Ln District 3
17942	07/03/13 03/11/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority Road conditon on road are horrible other end needs paving also from patching on	Brown, Shirley Road Maintenance	Moudy, Todd Yandell Rd	Yandell Rd District 1
17963	07/09/13 03/13/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority Requesting that the road be widen, needs gravel and drainage	Brown, Shirley Road Maintenance	Butler, Toby Twelve Oaks Trace	Twelve Oaks Trace District 4
18031	07/24/13 03/18/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Gravel Medium Priority Pot hole needs patching around this address	Brown, Shirley Road Maintenance	Customer, Sharpe Rd	Shearrill Rd District 3
18036	07/25/13 03/26/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Gravel Medium Priority Need gravel around mailbox	Brown, Shirley Road Maintenance	Morris, Will 156 Nortshore Way	Northshore Way District 3
18043	07/26/13 03/25/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Flood/Water Related Medium Priority Front ditch is holding water: water will not dry out of ditch	Brown, Shirley Road Maintenance	Layman, Michael Trace Harbor Rd	Trace Harbor Rd
18048	07/29/13 03/19/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Gravel Medium Priority Needs gravel at culvert that garbage trucks turns around at	Brown, Shirley Road Maintenance	Hodges, Williams Northshore Blvd	Northshore Blvd District 3

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18060	08/01/13 03/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority Wider culvert need for driveway	Brown, Shirley Road Maintenance	Thomas, Robert Way Rd Way Rd District 5
18061	08/01/13 03/06/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority Need to have exposed culvert covered or widen because of deep ditch	Brown, Shirley Road Maintenance	Zito, Frank Sagefield Sq Sagefield Sq District 4
18063	08/01/13 03/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority Need a longer culvert for an entrance to a farm : Wider for cow trailer	Brown, Shirley Road Maintenance	Evans Jr, Rudolph Old 51 Rd Old 51 Rd District 5
18064	08/01/13 03/10/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority Requesting the fixing of culvert for the senior citizen bus to turn around without getting stuck in mud	Brown, Shirley Road Maintenance	Hudson, Christine Nells Turning Point Rd Nells Turning Point Rd District 5
18068	08/02/13 03/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority Culvert is too low : Ditch has standing water	Brown, Shirley Road Maintenance	Robinson, Eunice Way Rd Way Rd District 5
18070	08/05/13 03/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority Ditch next to house is retaining water and is smelly and green not running off	Brown, Shirley Road Maintenance	Fleming, Dewayne Bear Creek Cir Bear Creek Cir District 1
18071	08/05/13 03/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority Dip in driveway from asphalt pulling from road causing a crack	Brown, Shirley Road Maintenance	Fleming, Dewayne Bear Creek Cir Bear Creek Cir District 1

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18074	08/05/13 03/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Bennett, Tony Brown Dr	Laura Dr District 4
Road conditon are asphalt is crumbling from street making road hazardous							
18095	08/12/13 03/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Russell, Sherry Ancient Oaks Dr	Ancient Oaks Dr District 3
Road culvert is stopped up not draining causing flooding to property: Culvert is pass the address							
18097	08/12/13 03/19/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Roberson, Linda King Ranch Rd	King Ranch Rd District 4
Ditch inthe back of yard need to be clean have a lot of trees over growing and foul smelly odor coming from it (raw sewage)							
18104	08/13/13 03/13/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Johnson, Maushan Branson Dr	Branson Dr District 5
Requesting of the ditches to be cleaned out because of the flooding and washing of the road when it rains							
18105	08/13/13 03/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Johnson, Maushan Branson Dr	Branson Dr District 5
Request the repair of the entrance to Branson Dr be repaired culvert is washing away							
18107	08/13/13 03/20/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Cobb, Alton	Cook Cobb Rd District 5
Needs gravel on road from the Pleasent Hill Church to Shiloh Cementary							
18120	08/14/13 03/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Cole, Nate Loring Rd	Loring Rd District 5
Water is standing at culvert and is not draining							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18121	08/15/13 03/27/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Gravel Medium Priority Road Maintenance Requesting gravel	Brown, Shirley Road Maintenance	Lovrn, Ronnie St. Catherine Rd. St Catherine Rd District 5
18126	08/16/13 03/31/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority Road Maintenance Pot holes and road conditions are bad for emergency equipment and nurses to get in and out	Brown, Shirley Road Maintenance	Buckley, Calvin McDonald Rd McDonald Rd Mcdonald Rd District 3
18147	08/23/13 03/31/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority Road Maintenance Road has been scraped of asphalt making it one lane nneed to be repaired	Brown, Shirley Road Maintenance	Cole, Nathaniel Loring Rd Ext Loring Rd Ext Loring Rd Ext District 5
18151	08/26/13 03/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Shoulder Medium Priority Road Maintenance Would like to have the ditch or hill tapered where the county came in and did work earlier at the corner of Church Rd and Kehle Rd.	Brown, Shirley Road Maintenance	Smith, James F. Church Rd Church Rd Church Rd District 4
18152	08/26/13 03/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority Road Maintenance Need culvert installed	Brown, Shirley Road Maintenance	McMurty, Fredrick 132 Bill Day Rd 132 Bill Day Rd Bill Day Rd District 5
18153	08/26/13 03/06/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority Road Maintenance Culverts need repair, and drain problems with cross drains on road. May need new and wide culverts all the way through.	Brown, Shirley Road Maintenance	Michael, Matlocck Dr Matlock Dr Matlock Dr District 5
18164	08/28/13 03/20/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority Road Maintenance Requesting a culvert be installed next to old culvert will have it staked off; need it soon as possible	Brown, Shirley Road Maintenance	Ephfrom, Larry Pugh Rd Pugh Rd Pugh Rd District 4

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18166	08/29/13 03/10/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Harvey, Francis Clear Creek	Clear Creek District 3
drive way damaged from dip in road. Crew is fixing road wanting to get that part of driveway fixed. Curb has a hole in it in front of c							
18169	08/29/13 03/11/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Russton, Nick Nichols Rd	Nichols Rd District 5
Culvert on road needs work done							
18175	09/03/13 03/10/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Orledge, Vickie Serotina Rd	Serotina Rd District 4
Requesting the repair of the road where the asphalt is crumbling and buckling							
18176	09/03/13 03/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Buckley, Eric Stump Bridge Rd	Stump Bridge Rd District 5
Request a 30 ft culvert to be installed at new residence do have it stake off with orange flags							
18177	09/03/13 03/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Lakes, Eleanor Holmes Ave	Holmes Ave District 5
Water is standing causing mosquitoes							
18183	09/05/13 03/06/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Thomas, Minninger Blvd	Minninger Blvd District 3
Request asphalt for a spot that the water company dug up to fix water leak							
18191	09/09/13 03/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brooks, Cornelius Cleo Cark Rd	Cleo Clark Rd District 3
Metal culvert is showing needs to be replaced							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18196	09/10/13 03/26/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	King, Caroline Blvd District 4
ditch near 444-447 is empty lot has a huge ditch that needs filling in						
18206	09/12/13 03/19/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Amanda, Hwy 51 Yandell Rd District 1
Ditch on the Yandell Rd side has standing water that is harboring snakes and can not be cut						
18211	09/12/13 03/18/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Resurface Medium Priority	Brown, Shirley Road Maintenance	Hearon, Mark Kehle Rd Kehle Rd District 3
Wants to have driveway resurface from what it was before work on Kehle Rd						
18212	09/13/13 03/06/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Thornton, Terri Southwood Dr Southwood Dr District 1
Sink hole has formed in front of house near the electric box aand it is also sinking in the ground in the Harvey Crossing S/D						
18222	09/16/13 03/27/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	McCluellen, Aaron Trace Harbor Rd Trace Harbor Rd District 1
Water is standing in ditch not draining at road culvert in front of house is holding water also erosion has started						
18224	09/16/13 03/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Carpenter, Willie Pisgah Bottom Pisgah Bottom District 5
Requesting the cleaning and ditching of ditch						
18227	09/17/13 03/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Reid, Scott Channing Circle Channing Cir District 4
Sinkhole need repair he states that Rudy Warnock told him that was on the county.						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18239	09/20/13 03/26/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Monica, Marsha's Way	Marashas Way District 1
Water not draining sitting and Weeds and reeds growing in ditch							
18245	09/24/13 03/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Gray, Denise Hwy 16 W	Hwy 16 W
Water flooding yard.							
18249	09/24/13 03/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Wade, Ray Lottville Rd	Lottville Rd District 5
water washing road, culverts not big enough; washing bridge and his driveway							
18251	09/25/13 03/21/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Phillps, Leon Lottville Rd	Lottville Rd District 5
Water is washing across the road flooding property							
18254	09/27/13 03/13/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Sanders, Lenora Loring Rd	Loring Rd District 5
requesting gravel for both culvert that are exposed							
18259	09/30/13 03/06/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Drew Twelve Oaks Trace	Twelve Oaks Trace District 4
Culvert needs to be widen for trailor to get in and out . Old culvert was damaged by crew cleaning ditches							
18274	10/02/13 03/21/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Marshall, Christie Hartfield Dr	Hartfield Dr District 3
Large sink hole formed at the fence line between the house and neighbors in the back yard.							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
18280	10/03/13 03/13/14 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Morris, Childress Ln District 4
ditch work needed on road from Hwy 22 to the first big curve					
18283	10/03/13 03/07/14 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Stevenson, Melvin Road Dept Old 51 Rd District 3
Needs ditching.					
18290	10/03/13 03/24/14 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Todd, Dick Lake Cavalier Rd Lake Cavalier Rd District 3
Culvert needs dirt work because boom truck scraped it on sides					
18292	10/04/13 03/13/14 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Franklin, William North Old Canton Rd North Old Canton Rd District 1
Request culvert for new address will have it staked off.					
18293	10/04/13 03/28/14 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jenkins, Otha Smith Carr Rd Smith Carr Rd District 4
Culvert is bent and water is not flowing through pipe. Cross drain in front of property on the street (south end of property					
18297	10/07/13 03/17/14 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Cook, Willie Sulfur Spring Rd. Sulfur Spring Rd. District 5
Requesting culvert					
18298	10/08/13 03/21/14 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Wiley, Billy Hwy 16 W Hwy 16 W District 5
Culvert is requested at new address					

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18301	10/08/13 03/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Ashford, John clay Business Park Dr District 4
Road conditions are bad pot holes on entire road and a tree is growing in the road						
18304	10/09/13 03/25/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Holland, Chad Ashbrooke Blvd District 3
At the corner of Ashbrooke Blvd and Kenzie Dr At the stop sign sidewalk and gutter is sinking in						
18307	10/10/13 03/11/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Morris, Lawrence Rocky Hill Rd District 5
Culvert needs repair						
18310	10/11/13 03/13/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Perry, Trinnette Church Ln District 5
Road is eroding in front of church and in front of 140 Church Ln						
18312	10/11/13 03/12/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Smith, Richard C. Walnut Rd District 5
Needs culvert extended to be able to get his big truck in driveway						
18315	10/14/13 03/13/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Montgomery, Randle Kenzie Dr District 3
Culvert between this address and neighbors has a hole in it causing erosion of property						
18323	10/15/13 03/10/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Miggins, Thomas Permenter Rd District 5
Ditch need to be shaped up for resident could mow ditch better						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18326	10/16/13 Request 03/17/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Franklin, William N O Canton Road	North Old Canton Rd District 1
Requesting culvert customer has it stake off with white ribbon and has cows in the area and ask that we called before we go out to ins						
18328	10/17/13 Request 03/24/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Glassco, Patricia Purvis Rd	Purvis Rd District 4
Sinkhole has started where culvert is in driveway						
18331	10/22/13 Request 03/14/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Ivy, Rick Clarkdale Road	Clarkdell Rd District 1
Requesting dead tree to be cut down or cut back.						
18333	10/22/13 Request 03/10/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	David, Woodworks 2187 Hwy 51 S	Hwy 51 S
Need culvert installed. Will have 18 wheelers going in and out may need 40ft. This cuovert is needed for future business..						
18334	10/22/13 Request 03/11/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Pickle, Gerald Virgin Mary Rd	Virgin Mary Rd District 5
Need new culvert installed has it staked off with red flags please center culvert with the gate						
18335	10/22/13 Request 03/24/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Pickle, Gerald Pickle Rd	Sulphur Springs Rd District 5
Culverts is stopped up from road culvert to field to Pickle Rd						
18339	10/23/13 Request 03/25/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Williams, Rosie Atlas Coleman Rd	Atlas Coleman Rd District 4
Culvert has a hole in it						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18346	10/25/13 03/07/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority Requesting ditching.	Brown, Shirley Road Maintenance	Floore, Tanner Sulfur Spring Road	Sulphur Springs Rd District 5
18350	10/28/13 03/06/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority Drainage problem is flooding property need water to be directed behind property	Brown, Shirley Road Maintenance	Smith, Carl Hunt Cir	Hunt Cir District 3
18352	10/28/13 03/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority Road where the pipe line runs across needs attention	Brown, Shirley Road Maintenance	Perkins, Lucius	Powell Rd District 3
18354	10/28/13 03/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Pot Holes Medium Priority Pot holes on entire road to be filled	Brown, Shirley Road Maintenance	Moses, Matthew Phillips Rd	Phillips Rd District 4
18355	10/28/13 03/13/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority Needs bigger culvert to be installed washing away gravel on driveway and waging up debris into you. don't touch side by mailbox is	Brown, Shirley Road Maintenance	Brown, Walter Gluckstadt Rd	Gluckstadt Rd District 3
18357	10/29/13 03/21/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Resurface Medium Priority Request the road get asphalted or tarred	Brown, Shirley Road Maintenance	Gray, Mike Raytown Rd	Raytown Rd District 5
18359	10/30/13 03/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority Ditches at culvert needs cleaning are washing gravel from driveway	Brown, Shirley Road Maintenance	Roisides, John Twelve Oaks Rd	Twelve Oaks Rd District 4

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18382	11/07/13 03/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Fisher, Matt Twelve Oaks Trace	Twelve Oaks Trace District 4
Culvert needs to be installed at new address. It is staked off							
18387	11/07/13 03/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Burrell, Kelvin Mullinville Rd	Mullinville Rd District 5
New culvert for new address will have it staked off							
18388	11/07/13 03/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Williams, Larissa Covey Run	Covey Run District 4
A bluish-green pipe is sticking up above ground in front of house that is exposed above ground							
18393	11/08/13 03/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Upton, Roy Lizzie Ln	Lizzie Ln District 4
Ditching is needed on road shoulders are getting shallow							
18394	11/08/13 03/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Upton, Roy Lizzie Ln	Lizzie Ln District 4
Culvert on road needs replacing or repair. Water is not going thru culvert but under it;eroding on the sides							
18395	11/12/13 03/13/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jones, Anthony Loring Rd	Loring Rd District 5
Culvert need to be installed at new address has it staked off with orange cones							
18404	11/13/13 03/12/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Pepper, Veronica Catlett Road	Catlett Rd District 3
Requesting culvert.							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18406	11/15/13 03/06/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Billingslea, William Loring Rd	Stump Bridge Rd District 5
Requesting a culvert be installed. Will have it flagged. next to 201 Stump Bridge Rd							
18412	11/18/13 03/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Down Tree Medium Priority	Brown, Shirley Road Maintenance	Helman, Glenn Cherry Rose Ln	Cherry Rose Ln District 4
A tree has been up rooted and is leaning across the road suspended on another tree. (across from this address)							
18419	11/19/13 03/24/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Garrett, John 202 Simpson Rd	Simpson Rd District 4
Need culvert at 202 and 232 need culvert one is staked will like to meet someone before installing.							
18422	11/21/13 03/11/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Maxwell, Britt Old Natchez Trace	Old Natchez Trace District 5
Road shoulders have a dip causing pot holes on both sides of mail box							
18423	11/21/13 03/11/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Perkins, Wayne Country Lane	Clarkdell Rd District 1
Culvert across road is collapsed; road bed almost gone; cracks and seams in the road.							
18424	11/21/13 03/06/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Perkins, Wayne Country Lane	Green Oak Ln District 1
depressions in road where culvert has possibly sunk in, 500 ft from Hwy 51							
18433	11/26/13 03/06/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Jones, Linda	Old Yazoo City Rd District 4
Black pipe (culvert) under bridge is coming from under the bridge							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18435	11/26/13 03/06/14	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Pate, Carolyn Lake Castle Rd	Lake Castle Rd District 1
Flooding in yard from culvert not draining stopped up							
18438	12/02/13 03/07/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Merritt, Shawanda Livingston Vernon Rd	Livingston Vernon Rd District 4
Ditch in front of house is holding water and is starting to smell; possible culvert is stopped up							
18439	12/02/13 03/07/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Herbert, Jessie 1056 Sharon Rd	Sharon Rd District 5
Need culvert installed. Coming from town going up 16 turn on Sharon Rd cross bridge the first house on left.							
18444	12/03/13 03/06/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Green, R.C. Charles Road	Charles Rd District 4
Requesting culvert.							
18449	12/03/13 03/07/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Pepper, Way Rd	Way Rd District 5
Request gravel for r.o.w. to be able to get to property two entries to property 1st one at address 2nd one quarter mile down road. Will							
18454	12/04/13 03/13/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Seals, Cynthia Rocky Hill Road	Rocky Hill Rd District 5
Requesting culvert							
18456	12/05/13 03/07/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Neal, Andrew Society Ridge Rd	Society Ridge Rd District 3
Pot holes on road are really bad							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18459	12/06/13 03/12/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Down Tree Medium Priority	Brown, Shirley Road Maintenance	Byrd, Nelson West Florida Blvd	West Florida Blvd District 1
Tree is leaning and limb fall from tree leaning badly coming into the Main Entrance of Lost Rabbit							
18462	12/10/13 03/10/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Cobb, Alton Cook Cobb Rd.	Cook Cobb Rd District 5
Requesting that culverts be cleaned out.							
18463	12/10/13 03/10/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Day, Diane Miggins Rd.	
Customer states that just pass 259 Miggins Rd going east on the right hand side a large tree is about to fall:then pass 415 down the hi							
18464	12/10/13 03/10/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Mizer, Amy Gus Green Road	Gus Green Rd District 3
Requesting culvert							
18468	12/10/13 03/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Fairly, Jim Mason Way	Mason Way District 3
sinkhole in front yard...developed in the last two days 2x3 ft; said it could be coming from culvert near lake behind house							
18472	12/12/13 03/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Morris, Harrison Rd	Harrison Rd District 5
Pot holes need filling							
18480	12/13/13 03/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Lanae, Pearl Reid Rd W	Reid Rd W District 4
Pot holes in road needs to be patched							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18482	12/13/13 03/12/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Coleman, Leroy Virgin Mary Road	Virgin Mary Rd District 5
Customer states that where tractors mowed they left holes in the road and causes the water to back up on them							
18490	12/17/13 03/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hardace, Pattie	Shrock Rd District 5
Culvert on road just after turning on to Shrock Rd from Rocky Hill Rd culvert is sinking really bad							
18491	12/17/13 03/10/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Signage Installation Medium Priority	Brown, Shirley Road Maintenance	Lott, Ronnie	Dover Ln District 3
Need bicycle signs on Dover Lane in Newcastle Subdivision							
18493	12/17/13 03/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Lott, Ronnie	Stribling Rd District 3
Need repairs done on Stribling Road due to construction traffic							
18494	12/17/13 03/14/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Halford, Frank Harvey Crossing	Harvey Crossing District 1
Customer states that the following roads are need repairing Channing Circle & Southwood Drive in Harvey Crossing sub,							
18496	12/18/13 03/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Gillium, Leva Pisgah Bottom Rd	Pisgah Bottom Rd District 5
Culvert needed to be installed to replace an old culvert and ditches need cleaning out							
18498	12/19/13 03/20/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Baldwin, Johnny Pat Luckett Rd	Pat Luckett Rd District 5
Culvert needed old one has caved in							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18500	12/19/13 03/13/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Stevenson, Melvin Gluckstadt Rd District 3
Culvert at Pratt's church need to be replaced						
18502	12/20/13 03/21/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	White, Eunice Loring Road Loring Rd District 5
Requesting culvert to be cleaned out.She said Paul Griffin told her to call.						
18506	12/23/13 03/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hendrick, Thomas East Fulton Street Allen Wood Dr District 5
Requesting Culvert;customer ask that we call when we go out to installed the culvert. 245 Allen Wood Dr. Need 12 ft culvert						
18507	12/23/13 03/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hendrick, Thomas East Fulton Street Whiddon Rd District 5
Requesting culvert,and customer ask that someone call him when they go out. 392 Whiddon RD. Need 15 ft inch culvert						
18512	12/26/13 03/26/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Forbes, Michael North Livingston Rd North Livingston Rd District 3
The median at the corner of North Livingston Rd and Lake Castle Rd gets muddy due to commercial trucks parking there. Needs gra						
18513	12/26/13 03/05/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Johnson, Evelyn McElroy-Smith Rd Mcelroy Smith Rd District 4
Drive way needs gravel. She says it is a bus turnaround.						
18514	12/26/13 03/26/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Bouldin, Chonette McElroy Smith Rd Mcelroy Smith Rd District 4
Road needs gravel.						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18539	12/27/13 03/27/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Resurface Medium Priority	Brown, Shirley Road Maintenance	Benson, Jay Germany Dr	Germany Dr
Wanted to know could road be paved over							
18558	12/30/13 03/20/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Johnstone, Linda Mini Ln	Mini Ln District 5
Ditching need to be done to clean out ditches on the opposite side of road: making the road flood							
18563	12/30/13 03/19/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	James, Ricky Brown Rd E	Brown Rd E
Culvert for new address will have it staked off							
18564	12/30/13 03/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Customer, Beal Rd	Beal Rd District 4
Customer stated that the trees on to property need to be removed pushed over by county grading road.							
18581	01/03/14 03/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Customer,	Phillips Rd District 4
Pot holes on road are bad from log truckes hauling on road							
18602	01/08/14 03/27/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Pitts, John	Dewees Rd District 3
Pot holes on need to be patching							
18603	01/08/14 03/12/14	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Customer,	Channing Cir District 4
Customer states that potholes need repair at the following addresses 131 & 133 Channing Circle.							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
18604	01/08/14 Request 03/13/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Customer, Southwood Dr District 1
Requesting pothole repisir at 126 Southwood Drive					
18608	01/09/14 Request 03/26/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Harris, Angela Old Natchez Trace District 5
Pot holes on road also a bad drop off where Hwy 43 and Old Trace Rd and Yandell Rd intersects					
18613	01/09/14 Request 03/21/14 Schedule Closed	Durations 0.0 S-to-C 41.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ellis, Frankie Davis Crossing Rd District 5
Request a 20ft wide culvert has it staked off on the corner of road					
18614	01/10/14 Request 03/28/14 Schedule Closed	Durations 0.0 S-to-C 40.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Harris, Ruby Loring Rd District 5
Culvert is exposed from under the ground					
18619	01/13/14 Request 03/13/14 Schedule Closed	Durations 0.0 S-to-C 37.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Vaughn, Wallace Parker Rd District 5
Culvert is bent not able to push water through causing water to stand in ditch, washing out driveway					
18626	01/14/14 Request 03/14/14 Schedule Closed	Durations 0.0 S-to-C 36.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Leflore, Adams Bellevue Dr District 4
Culvert needed at new address has it staked off					
18628	01/14/14 Request 03/14/14 Schedule Closed	Durations 0.0 S-to-C 37.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Young, Zenola Kirkwood Dr District 3
Pot holes on road need patching					

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18629	01/14/14 03/14/14	Request Schedule Closed	Durations 0.0 S-to-C 36.8 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Young, Zenola Powell Rd District 3
Water on road is standing after it rains						
18632	01/15/14 03/14/14	Request Schedule Closed	Durations 0.0 S-to-C 35.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Pepper, Brad Livingston Vernon Rd Livingston Vernon Rd District 4
Requesting a 40 ft culvert for address needed. It is staked off						
18637	01/16/14 03/19/14	Request Schedule Closed	Durations 0.0 S-to-C 35.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Neal, Andrew Society Ridge Rd Society Ridge Rd District 3
Road is in need of grading badly						
18641	01/16/14 03/18/14	Request Schedule Closed	Durations 0.0 S-to-C 34.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Brewer, Cynthia Gunter Rd Gunter Rd District 5
Requesting for the ditches be cleaned making driveway flood when it rain						
18649	01/21/14 03/21/14	Request Schedule Closed	Durations 0.0 S-to-C 29.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Loston, Martha Haley Creek Dr Haley Creek Dr District 1
Culvert need to be installed on the back side of property so customers can access the property; will have it staked off						
18664	01/22/14 03/24/14	Request Schedule Closed	Durations 0.0 S-to-C 30.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Jones, Jeff Crawford Rd Crawford Rd District 4
Pot holes on road need filling						
18667	01/22/14 03/31/14	Request Schedule Closed	Durations 0.0 S-to-C 28.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Small, Sharon Way Rd Way Rd District 5
Culvert is bent and holding water in ditches and flooding drive way						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18672	01/23/14 Request 03/20/14 Schedule Closed	Durations 0.0 S-to-C 28.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Rugley, Gus Tyler Ln	Tyler Ln District 3
Pot holes on road need patching badly						
18674	01/24/14 Request 03/21/14 Schedule Closed	Durations 0.0 S-to-C 27.7 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Mathew,	Phillips Rd District 4
Customer states that cars are bottoming out.						
18689	01/29/14 Request 03/21/14 Schedule Closed	Durations 0.0 S-to-C 22.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Levy, Calvin	Walnut Rd District 5
Pot hole patcher needs to go down entire road and patch						
18691	01/30/14 Request 03/31/14 Schedule Closed	Durations 0.0 S-to-C 20.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	williams, Tina Waldrop Rd	Waldrop Ln District 4
Culvert to be installed at gste with a red ribbon						
18693	01/31/14 Request 03/31/14 Schedule Closed	Durations 0.0 S-to-C 20.8 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Howard, Tommy Hwy 17-S	Hwy 17 S
Requesting and extention on culvert (20in.)						
18695	01/31/14 Request 03/31/14 Schedule Closed	Durations 0.0 S-to-C 20.8 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Jackson, Barbara Yandell Rd	Yandell Rd District 5
Gravel need on fresh newly culvert						
18697	02/03/14 Request 03/21/14 Schedule Closed	Durations 0.0 S-to-C 18.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Burrell, Calvin Mullinville Rd	Mullinville Rd District 5
Need gravel on culvert badly muddy hard to get in and out						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18698	02/03/14 Request 03/20/14 Schedule Closed	Durations 0.0 S-to-C 17.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Bennett, Linda Catlett Rd	Catlett Rd District 3
Culvert is stopped up on neighbor's (480 Catlett Rd) causing flooding into her yard and driveway						
18702	02/03/14 Request 03/21/14 Schedule Closed	Durations 0.0 S-to-C 18.0 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Brock, Regina Pinetree Lane	Pinetree Ln District 3
Customer that her culvert was damaged when we graded the road,						
18705	02/03/14 Request 03/18/14 Schedule Closed	Durations 0.0 S-to-C 16.1 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Evans, Terrence Wrangler Way	Wrangler Way District 4
Garbage truck made a deep impression near driveway						
18709	02/03/14 Request 03/03/14 Schedule Closed	Durations 0.0 S-to-C 17.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Buster, Brenda Childress Ln	Childress Ln District 4
Pot holes on entire road need to be filled.						
18714	02/05/14 Request 03/20/14 Schedule Closed	Durations 0.0 S-to-C 14.9 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Bootas, Mike Whisper Lake Blvd	Whisper Lake Blvd District 3
Water pooling in street in front of house when it rains.						
18716	02/06/14 Request 03/06/14 Schedule Closed	Durations 0.0 S-to-C 15.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Morris,	Oak Trail District 3
Pot holes to be filled check entire Deerfield S/D						
18718	02/06/14 Request 03/21/14 Schedule Closed	Durations 0.0 S-to-C 14.8 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Ronnie, St Catherine Rd	St Catherine Rd District 5
Needs gravel on road badly						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18722	02/11/14 Request 03/11/14 Schedule Closed	Durations 0.0 S-to-C 10.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Brown, Robert Old Natchez Trace	Old Natchez Trace District 5
Requesting pothole repair.						
18725	02/11/14 Request 03/11/14 Schedule Closed	Durations 0.0 S-to-C 9.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Banks, Karl	Lake Ridge Dr District 4
Requesting pothole repair Cornelius went out to check on it,he said they will repsir it tomorrow.						
18727	02/12/14 Request 03/21/14 Schedule Closed	Durations 0.0 S-to-C 8.8 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Smith, Linda Bankd Road	Banks Rd District 5
Customer requesting gravel on culvert where bus turns around						
18729	02/13/14 Request 03/13/14 Schedule Closed	Durations 0.0 S-to-C 8.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Harmon, Keisa Pine Street	Pine St District 4
Requesting gravel on culvert						
18732	02/13/14 Request 03/13/14 Schedule Closed	Durations 0.0 S-to-C 7.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Branning, Jason Hartfield Drive	Hartfield Dr District 3
Requesting pothole repair at Entrance and in the subdivision						
18733	02/13/14 Request 03/13/14 Schedule Closed	Durations 0.0 S-to-C 7.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Deltore, Jim Gartin Lane	Gartin Ln District 3
Requesting large pothole to be repaired in front of his house.						
18735	02/13/14 Request 03/14/14 Schedule Closed	Durations 0.0 S-to-C 7.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Hollman, Jackie	Bozeman Rd District 3
Hit a pot hole on road down the street from Reunion						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18737	02/13/14 Request 03/13/14 Schedule Closed	Durations 0.0 S-to-C 10.9 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Burks, Velma Williams Carson Rd	Williams Carson Rd District 5
Rut made by garbage trucks on road in curve before address						
18738	02/13/14 Request 03/13/14 Schedule Closed	Durations 0.0 S-to-C 7.8 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Burks, Velma Willimas Carson Rd	Williams Carson Rd District 5
Need ditches to be trenched on road entire road mainly near 141 water coming off road flooding yard						
18740	02/14/14 Request 03/31/14 Schedule Closed	Durations 0.0 S-to-C 5.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McGruder, Derrick Sharon Rd.	Sharon Rd District 5
Requesting culvert.						
18741	02/14/14 Request 03/14/14 Schedule Closed	Durations 0.0 S-to-C 6.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	King, John Village Circle	Village Cir District 1
Requesting pothole repair.						
18743	02/18/14 Request 03/18/14 Schedule Closed	Durations 0.0 S-to-C 3.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Watson, Earl	Mansell Rd District 5
Pot holes on road need patching						
18744	02/18/14 Request 03/18/14 Schedule Closed	Durations 0.0 S-to-C 3.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Watson, Earl	Albert Catchings Rd District 5
Pot holes on road need patching						
18745	02/18/14 Request 03/18/14 Schedule Closed	Durations 0.0 S-to-C 3.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Watson, Earl	Mt Zion Rd District 5
Pot holes on road need to be patched						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18749	02/18/14 Request 03/25/14 Schedule Closed	Durations 0.0 S-to-C 1.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Rogers, Jimmie Coker Rd	Coker Rd District 3
Culvert is stopped up withn leaves and debris and is was out driveway						
18753	02/18/14 Request 03/18/14 Schedule Closed	Durations 0.0 S-to-C 6.1 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Scott, Dorothy Goodloe Rd	Goodloe Rd District 5
Limb is hanging on road cars are hitting it						
18755	02/18/14 Request 03/19/14 Schedule Closed	Durations 0.0 S-to-C 3.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Allen, Lorraine Hwy 16 East	Hwy 16 E District 5
Gravel need for bus to be able to get in and out						
18756	02/18/14 Request 03/18/14 Schedule Closed	Durations 0.0 S-to-C 3.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Taylor, R L Cleo Clark Rd	Cleo Clark Rd District 4
Culvert needs to ditch out: needs cleaning flooding driveway						
18758	02/18/14 Request 03/18/14 Schedule Closed	Durations 0.0 S-to-C 6.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Sund, Angie Oliver Road	Oliver Rd District 1
Customer states they can't get in and out.						
18759	02/19/14 Request 03/21/14 Schedule Closed	Durations 0.0 S-to-C 5.2 O-to-C	Signage Installation Medium Priority	Brown, Shirley Road Maintenance	Belcher, Rowe Hickory Rd	Hickory Rd District 1
Requesting signs for the speed bumps on road: indicating where they are						
18765	02/19/14 Request 03/19/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Spears, Henry Mt Leopard Rd	Mt Leopard Rd District 3
Culvert needed on the Cherry Hill Dr side extended						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18766	02/19/14 Request 03/21/14 Schedule Closed	Durations 0.0 S-to-C 1.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Morris, Mullinville Rd	Minninger Blvd District 3
Pot holes on road need patching						
18767	02/19/14 Request 03/21/14 Schedule Closed	Durations 0.0 S-to-C 1.8 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Talkington, Veda Mullinville Rd	Mullinville Rd District 5
Culvert needs gravel on it badly						
18768	02/19/14 Request 03/19/14 Schedule Closed	Durations 0.0 S-to-C 1.8 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Chunn, Mary Mullinville Rd	Mullinville Rd District 5
Gravel need on culvert badly						
18774	02/20/14 Request 03/21/14 Schedule Closed	Durations 0.0 S-to-C 0.9 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Rankin, Mark	Greens Crossing Rd District 3
Large oak tree on road is leaning really bad about 300-400 ft turning from Livingston Rd						
18775	02/20/14 Request 03/20/14 Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Resurface Medium Priority	Brown, Shirley Road Maintenance	Bounds, Anita Eastside Dr	Eastside Dr District 5
Would like the entire road resurfaced because it has worn down to dirt: entire Twin Lakes community needs resurfacing						
18776	02/20/14 Request 03/21/14 Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Pitts, John Deweese Rd	Deweese Rd District 3
Pot holes on road needs patching						
18777	02/20/14 Request 03/21/14 Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Trissler, Cade Trails of Ashbrook	Ashbrooke Trl District 3
Culvert needed at lot 9 last house on the left under construction						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
18778	02/20/14 Request 03/20/14 Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Burrell, Robert Old Natchez Trace District 5
Holes on road need patching and could something permanently be done because patching only last a couple of days					
18779	02/21/14 Request 03/21/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Taylor, Amanda East Sowell Rd District 1
Requesting that the road be repaired the pot holes are really bad: condition of road is bad.					
18782	02/21/14 Request 03/21/14 Schedule Closed	Durations 0.0 S-to-C 3.1 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Harris, Johnnie Mae Hwy 43 District 5
Culvert is stopped up water is standing causing a large pool of water to form					
18784	02/21/14 Request 03/21/14 Schedule Closed	Durations 0.0 S-to-C 2.9 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Jones, Vanessa Ramage Rd District 4
Needs gravel on driveway in the curve					
18785	02/21/14 Request 03/21/14 Schedule Closed	Durations 0.0 S-to-C 2.9 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Jones, Vanessa Ramage Rd District 4
Calling in for daughter to get gravel on her driveway 176 Ramage Rd					

Open Requests: 285
0.00 S-to-C Average Duration
3.13 O-to-C Average Duration

Total Requests: 285
0.00 S-to-C Average Duration
3.13 O-to-C Average Duration